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| South Ayrshire Council |
| **Trading Standards**  5-7 River Terrace  AYR  KA8 0BJ  Tel: 0300 123 0900 |

Dear Recipient,

We are pleased to inform you that we provide a FREE Call blocker safeguarding service for South Ayrshire residents who could potentially be the target of unwanted and harassing telephone calls.

**Almost** **45 million people in the UK were targeted by** **scam text messages or phone calls over the summer months of 2021, according to telecoms regulator Ofcom.**

The elderly and vulnerable are more often targeted using their landlines, with 61% of those over 75 receiving a scam phone call, but all ages are at risk.

This is where trueCall Call Blockers can really help.

trueCall Call Blocker is like having a home receptionist who lets calls from your friends and family straight through, blocks unwelcome callers, and asks unrecognised callers to identify themselves before it puts them through.

If you or someone you know would benefit from this service or to find out if you qualify and for more information:

Call: Trading Standards on 0300 123 0900

Or email: [Tradings.Standards@south-ayrshire.gov.uk](mailto:Tradings.Standards@south-ayrshire.gov.uk)